

STOCKHOLM | STOCKHOLMS
UNIVERSITY | KONSTNÄRLIGA
OF THE ARTS | HÖGSKOLA

STUDY ENVIRONMENT SURVEY 2024

What is the purpose of a study environment survey?

- ✓ To get an idea of what the students think about their study environment and about SKH as a university.
- ✓ To be able to give managers a tool to use in the improvement work.
- ✓ To be able to focus on the right things, find strengths and development potential and help to make the right decisions.
- ✓ Comparison over time (trend).

About the survey

The survey was conducted between 13th of February to March 8th 2024. It was sent via e-mail to all students attending the school. Five automatic reminders have been sent to respondents (students) who did not answer or did not complete their survey.

The survey is designed to protect the individual students' responses from being identified. This means that no result is displayed for a group or segmentation with fewer than five responses. Three more responses (total of eight responses) are required to show spread among the response options. Quicksearch is responsible for anonymity and confidentiality.

The response rate is the percentage of those invited who completed the survey.

The response rate for the entire survey is 25%*

Year	Responserate*
Study environment 2022	28% (111/393)
Study environment 2020	18% (139/783)



Time for measurement:
2024-02-13 - 2024-03-09

Method:
Epost

Reminders:
5

Total number of students:
428

Number of students who started the survey:
123

Number of students who finished the survey:
105

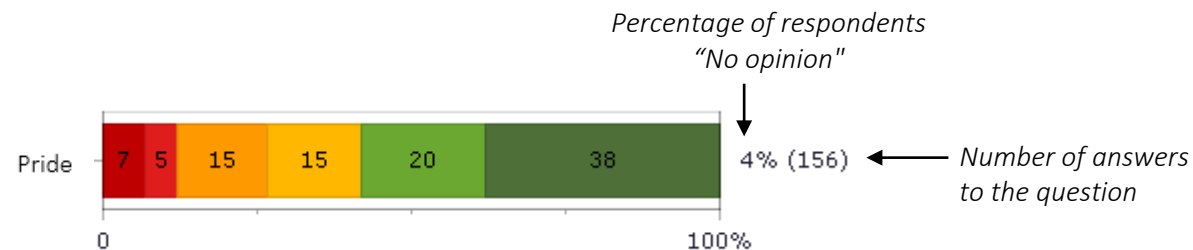
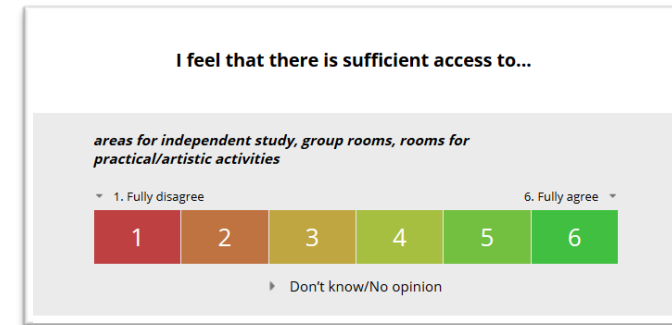
Responserate:
25%*

Response scale

The questions are asked as positive claims and the response scale consists of a 6-point scale and the option "No opinion".

Satisfaction Index (%) is based on a calculation of all responses from 1. Fully disagree - 6 Fully agree. The "Don't know/No opinion" option is not included in the result.

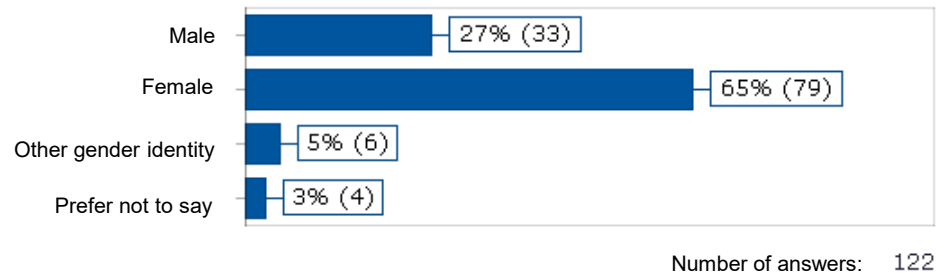
The percentage of respondents who answered "Don't know/No opinion" is shown with the percentage to the right of scattergraphs (provided there are sufficient answers).



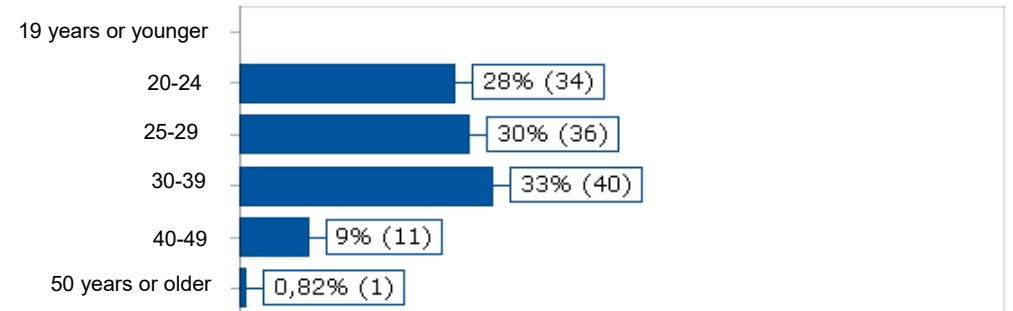
If there is no grouping in the diagrams, it is because there are less than five answers in that grouping.

Background questions

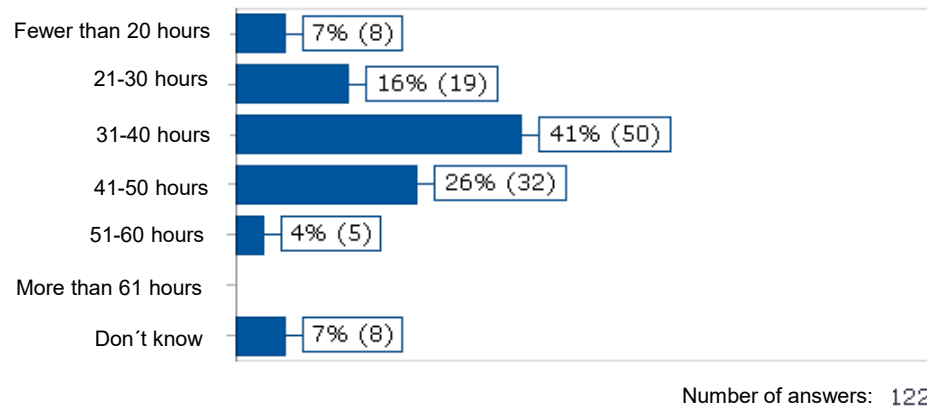
Gender



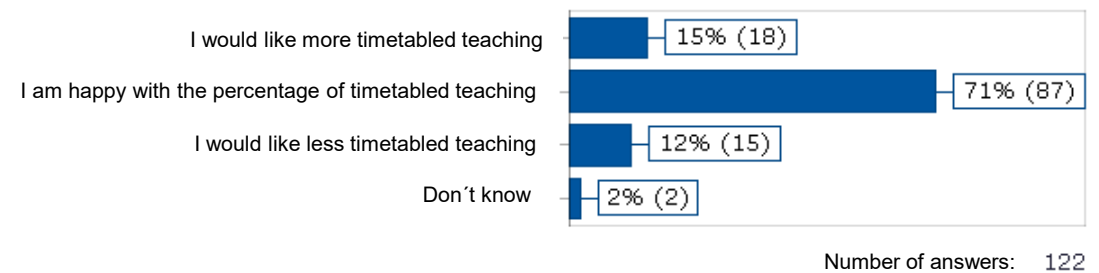
Age



Time for studies



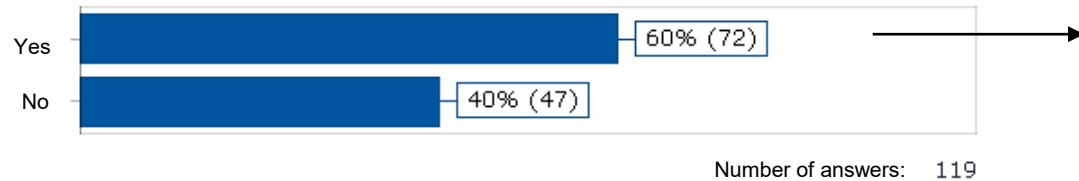
Time for timetabled teaching



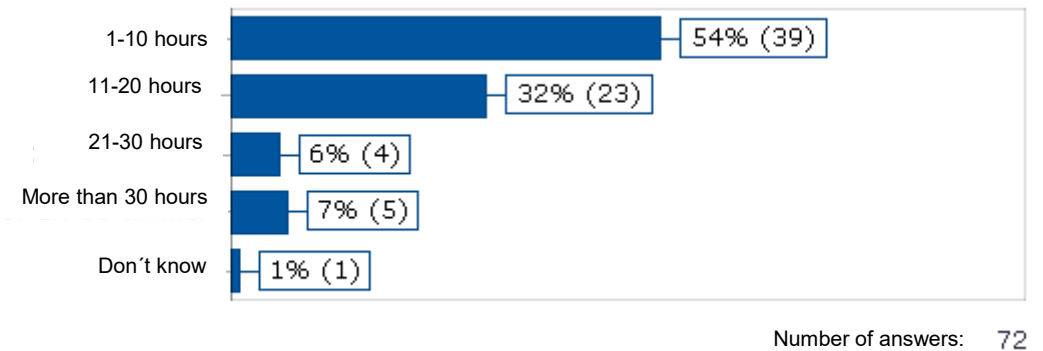
If there is no grouping in the diagrams, it is because there are less than five answers in that grouping.

Background questions

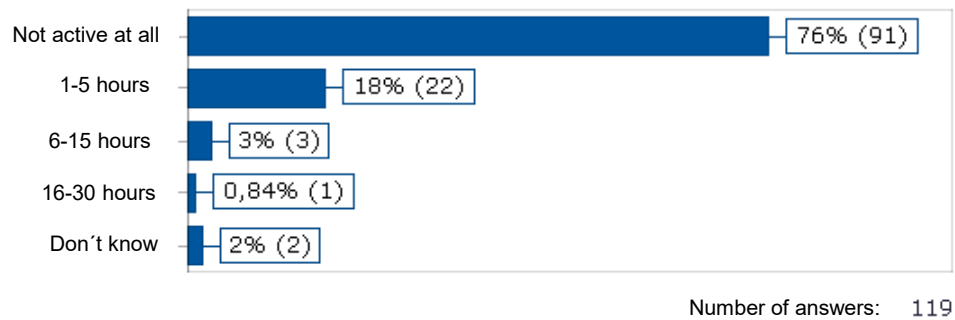
Do you have extra work



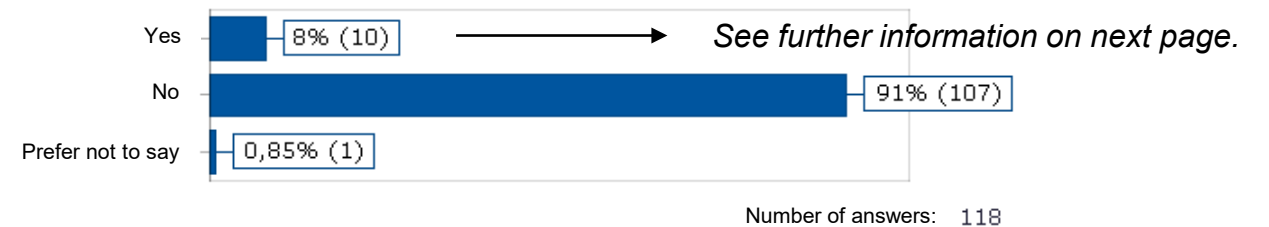
Time extra work



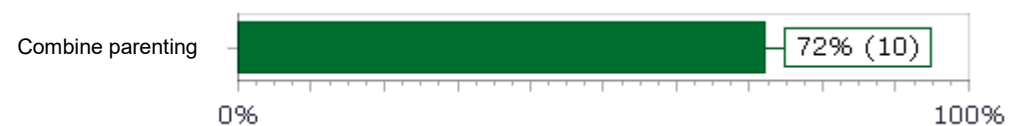
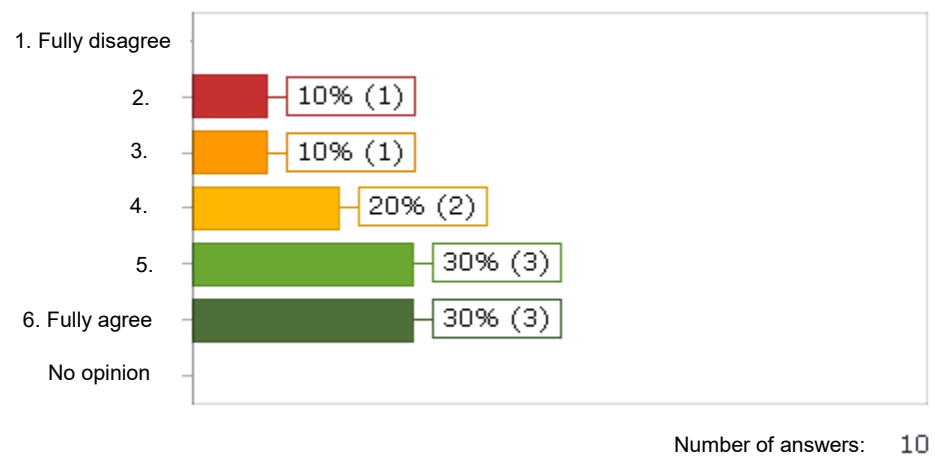
Time student union



Guardian of any children

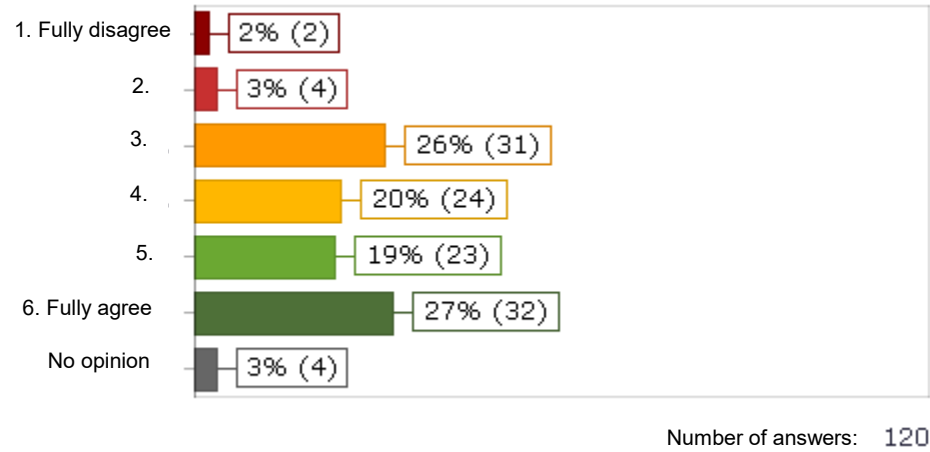


I feel that it is possible to combine parenting and studies at SKH.



	2020	2022	2024
Combine parenting	65	64	72 ▲ 8

I believe that my schedule gives me enough time for my own work and reflection.



2022 2024

Time for reflection and own work 63 67 ▲ 4

Overview (index total) *per question area*

- 70-100% = On the right path
- 60-69% = Potential for improvement
- 0-59% = Action needed

Premises; Sufficient access



Premises; Quality and functionality



Psychosocial; Treatment



Psychosocial; Mood and relationships



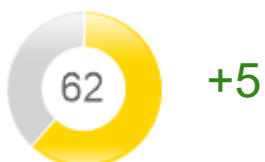
Foresight



SKH's service



SKH's support services



Library

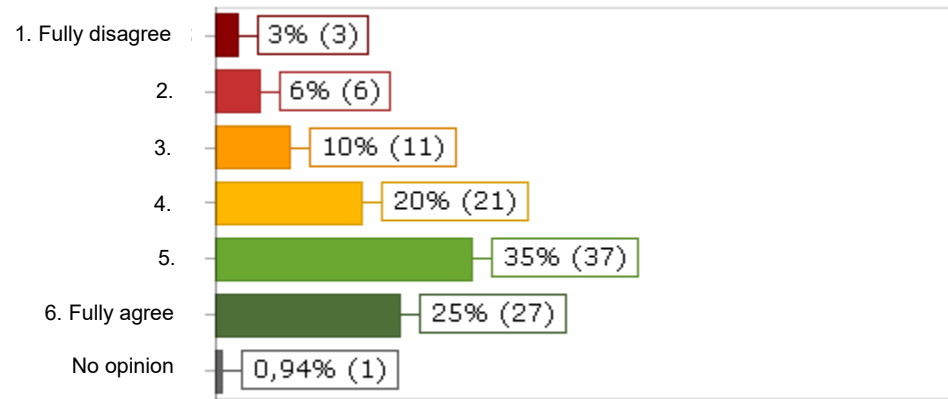


The external education



I am satisfied on the whole with life as a student at SKH.

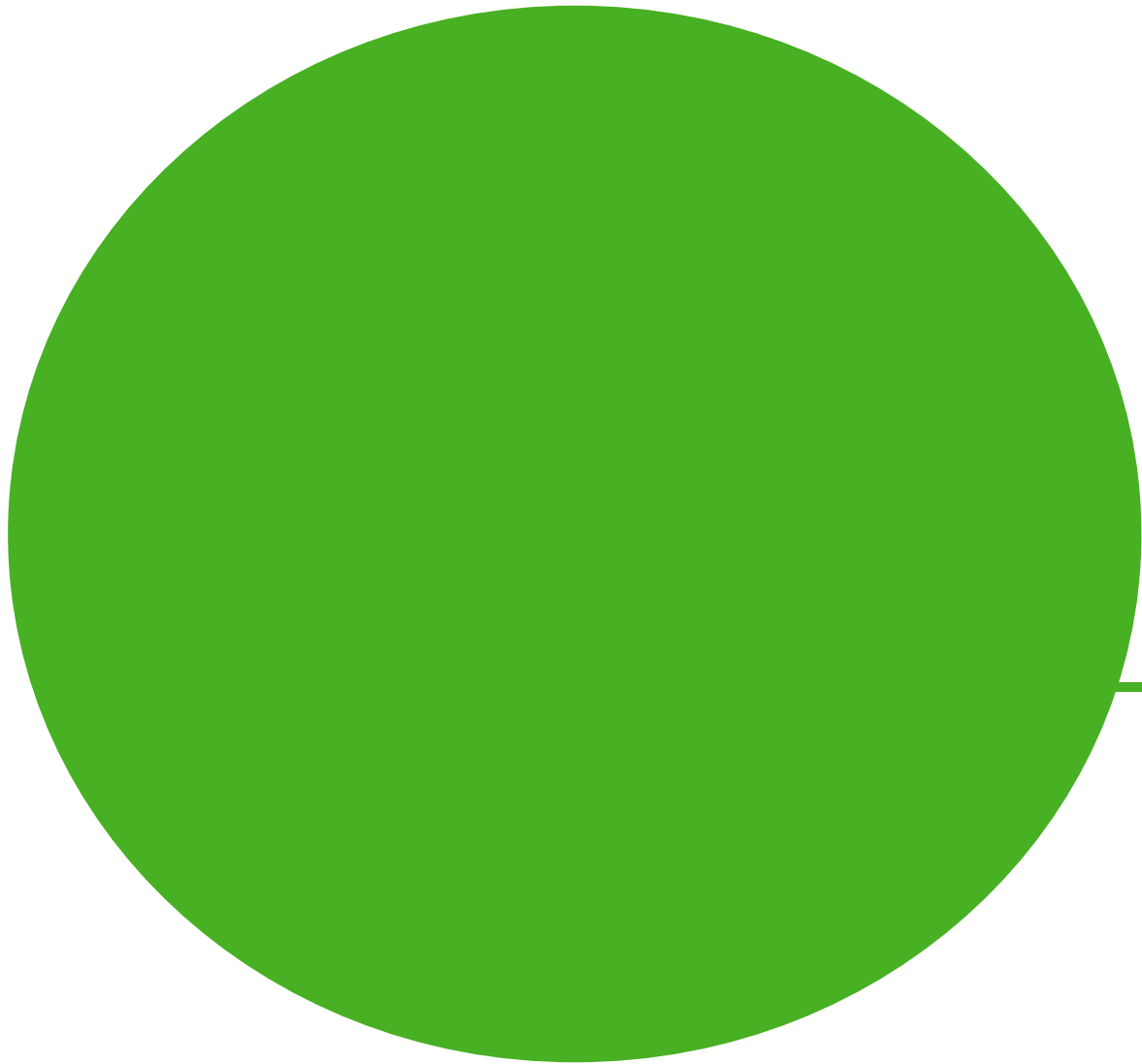
- 70-100% = On the right path
- 60-69% = Potential for improvement
- 0-59% = Action needed



Number of answers: 106



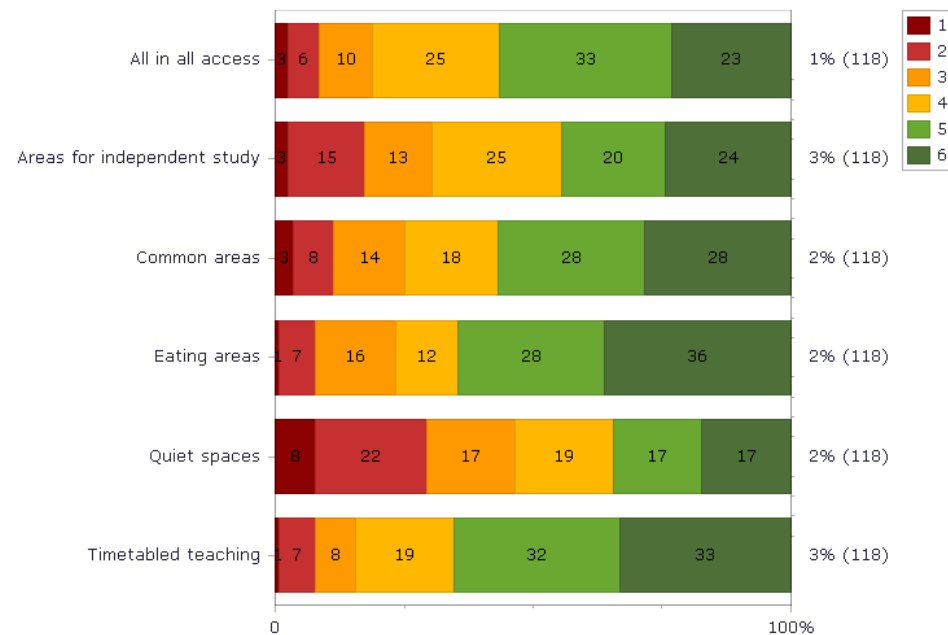
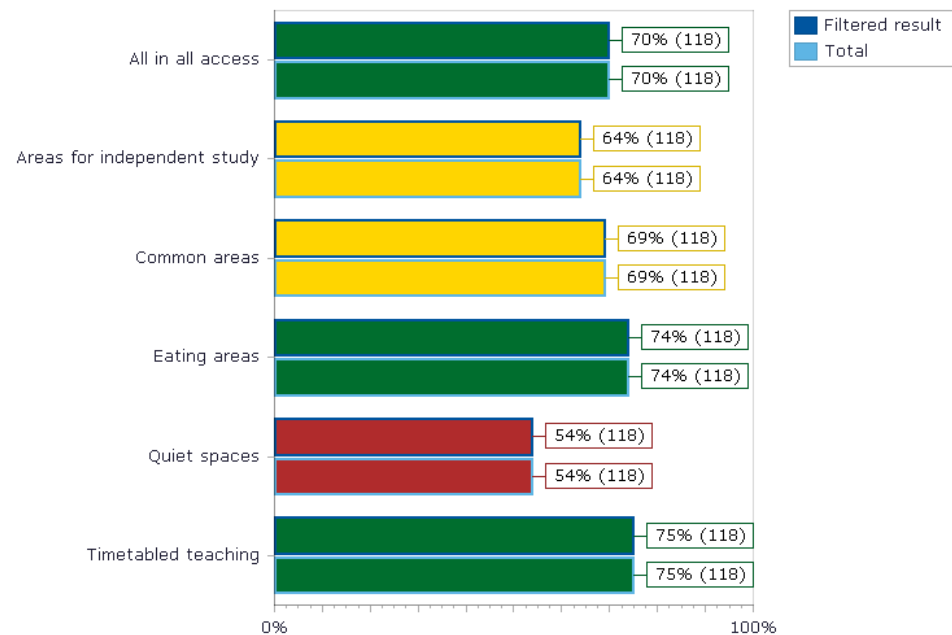
	2020	2022	2024
Overall satisfied	66	66	71 ▲ 5



Question area: Premesies

Question area: Premises – Sufficient access

This question area is divided in two slides



I feel that there is sufficient access to...

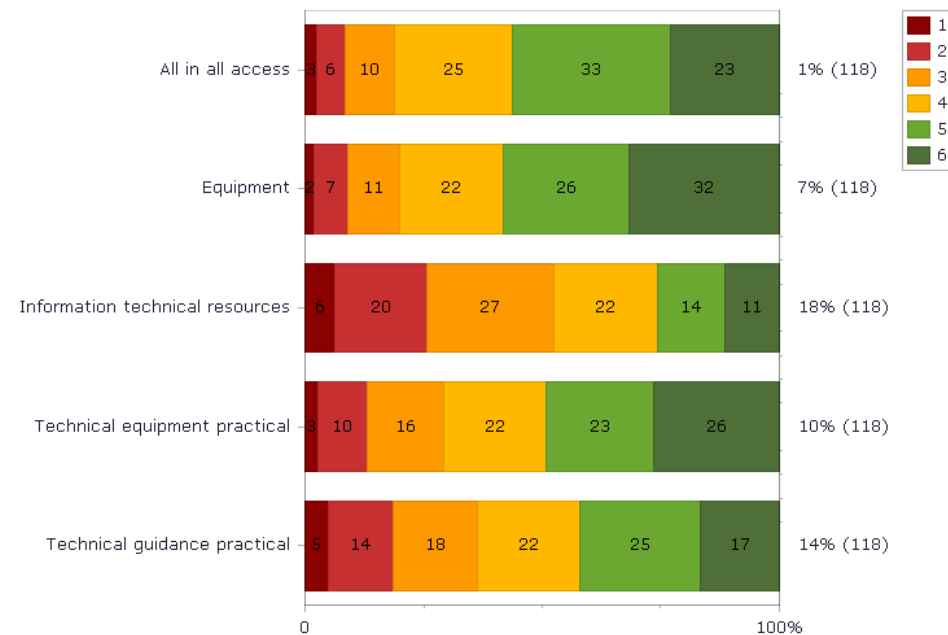
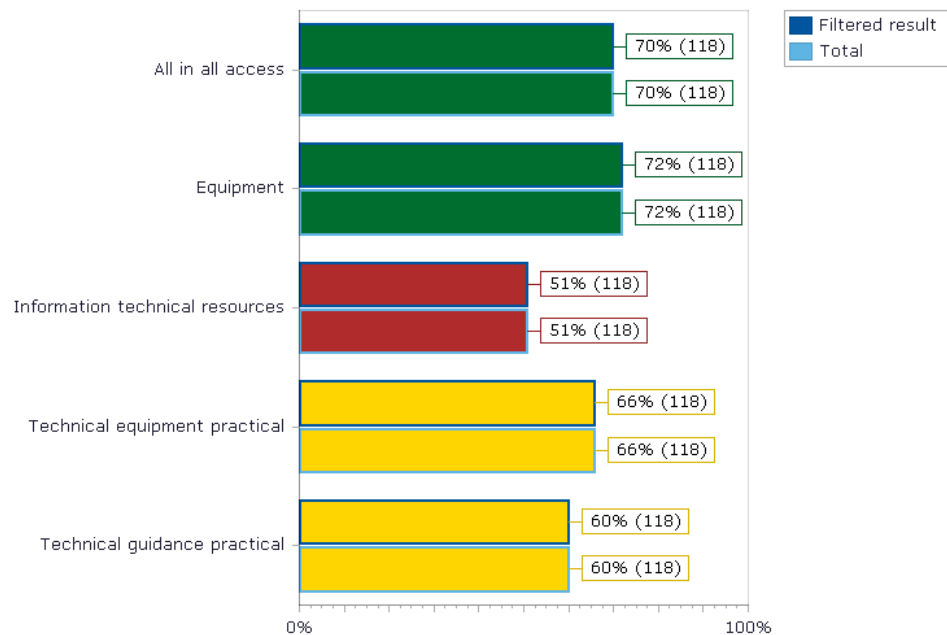
All in all access	<i>On the whole, I am satisfied with access to premises and equipment.</i>
Areas for independent study,	<i>areas for independent study, group rooms, rooms for practical/artistic activities</i>
Common areas	<i>common areas and meeting places</i>
Eating areas	<i>eating areas, including microwave ovens</i>
Quiet spaces	<i>quiet spaces, spaces to relax</i>
Timetabled teaching	<i>premises for timetabled teaching</i>

	2020	2022	2024	
All in all access	71	67	70	▲ 3
Areas for independent study	68	62	64	▲ 2
Common areas	65	58	69	▲ 11
Eating areas	72	75	74	▼ -1
Quiet spaces	48	51	54	▲ 3
Timetabled teaching	75	70	75	▲ 5

- 70-100% = On the right path
- 60-69% = Potential for improvement
- 0-59% = Action needed

Question area: Equipment – Sufficient access

This question area is divided in two slides



I feel that there is sufficient access to...

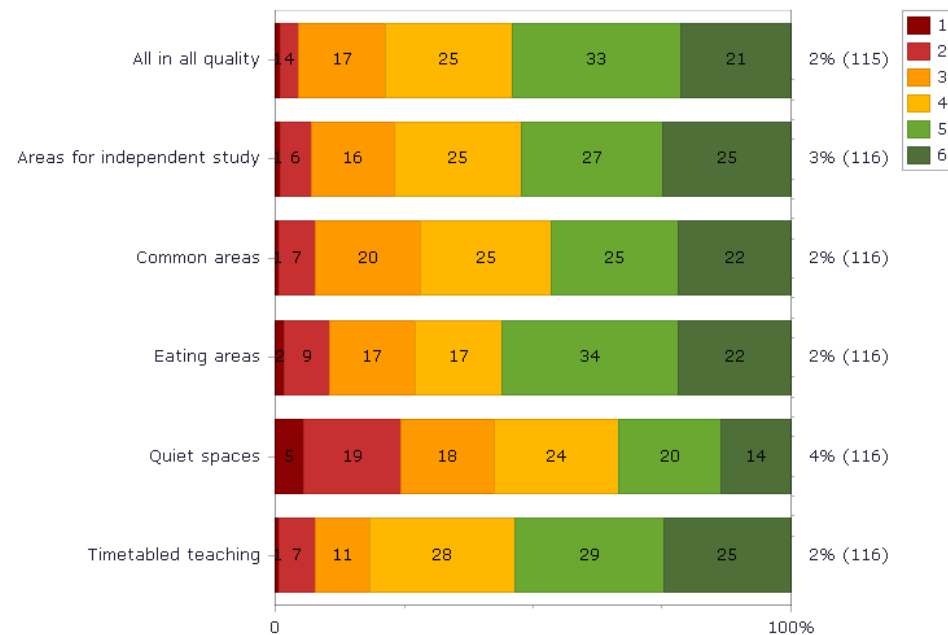
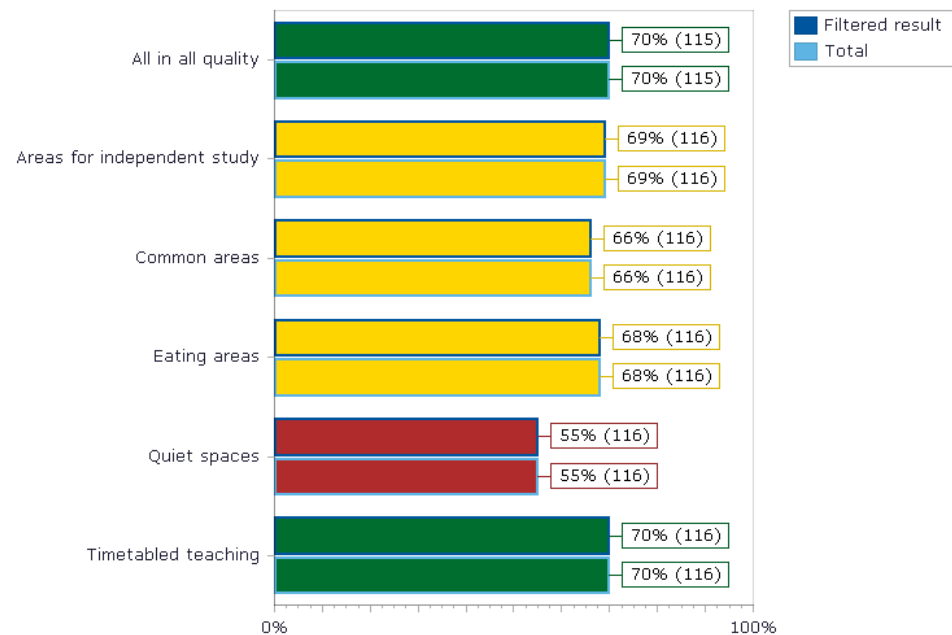
All in all access	<i>On the whole, I am satisfied with the quality and functionality of the facilities.</i>
Equipment	<i>equipment such as computers, projectors, copiers, instruments, wireless networks and power sockets</i>
Information technical resources	<i>information about the department's resources</i>
Technical equipment practical	<i>technical equipment for artistic practical elements</i>
Technical guidance practical	<i>technical guidance for artistic practical elements</i>

	2020	2022	2024	
All in all access	71	67	70	▲ 3
Equipment	74	65	72	▲ 7
Information technical resources	-	48	51	▲ 3
Technical equipment practical	-	67	66	▼ -1
Technical guidance practical	-	57	60	▲ 3

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Question area: Premises – Quality and functionality

This question area is divided in two slides



I feel good quality and functionality are delivered with regard to...

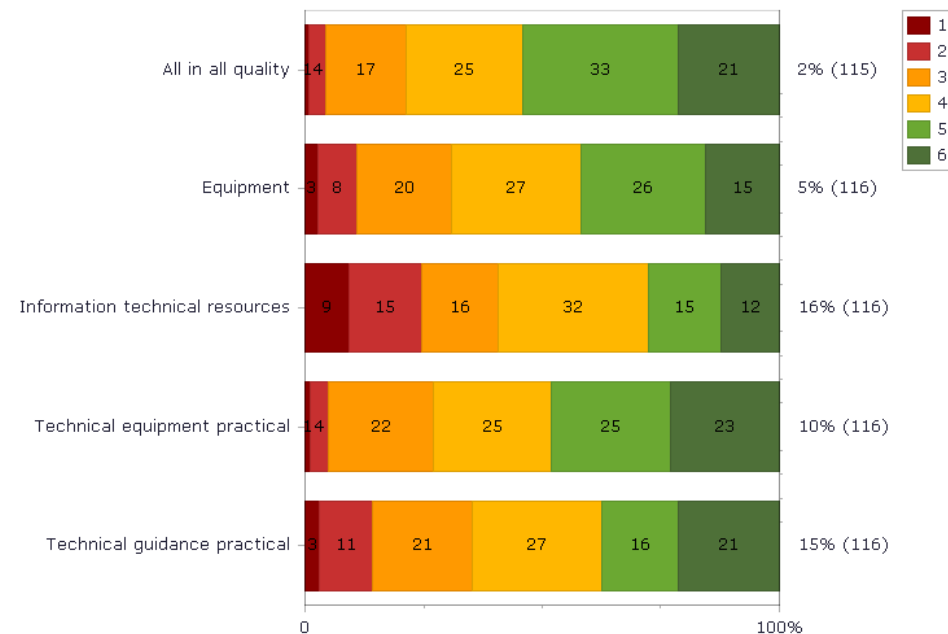
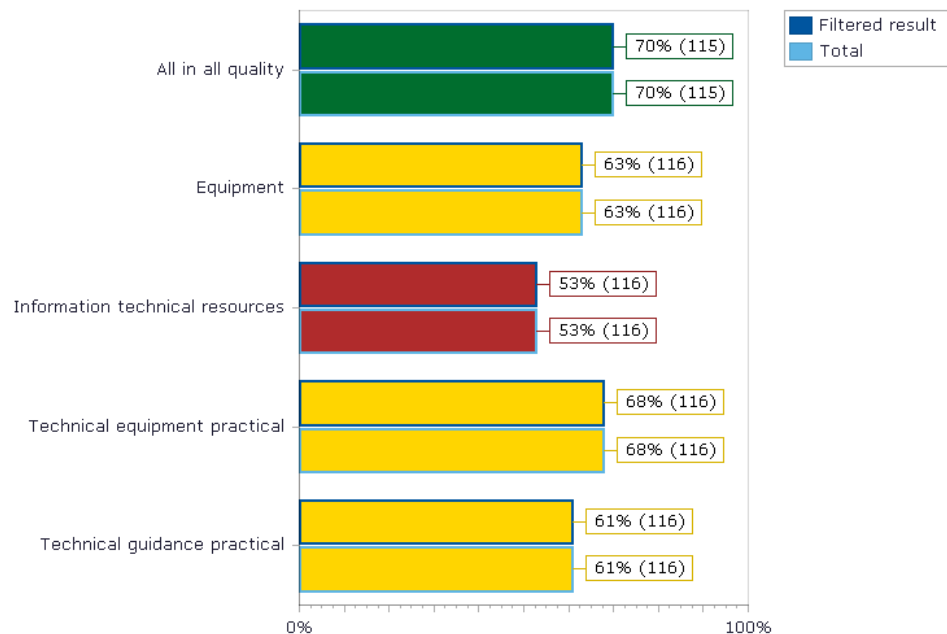
All in all quality	<i>On the whole, I am satisfied with the quality and functionality of the facilities.</i>
Areas for independent study	<i>areas for independent study, group rooms, rooms for practical/artistic activities</i>
Common areas	<i>common areas and meeting places</i>
Eating areas	<i>eating areas, including microwave ovens</i>
Quiet spaces	<i>quiet spaces, spaces to relax</i>
Timetabled teaching	<i>premises for timetabled teaching</i>

	2020	2022	2024	
All in all quality	68	68	70	▲ 2
Areas for independent study	67	61	69	▲ 8
Common areas	64	60	66	▲ 6
Eating areas	68	71	68	▼ -3
Quiet spaces	52	52	55	▲ 3
Timetabled teaching	71	70	70	0

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Question area: Equipment – Quality and functionality

This question area is divided in two slides



I feel good quality and functionality are delivered with regard to...

All in all quality	<i>On the whole, I am satisfied with the quality and functionality of the facilities.</i>
Equipment	<i>equipment such as computers, projectors, copiers, instruments, wireless networks and power sockets</i>
Information technical resources	<i>information about the department's resources</i>
Technical equipment practical	<i>technical equipment for artistic practical elements</i>
Technical guidance practical	<i>technical guidance for artistic practical elements</i>

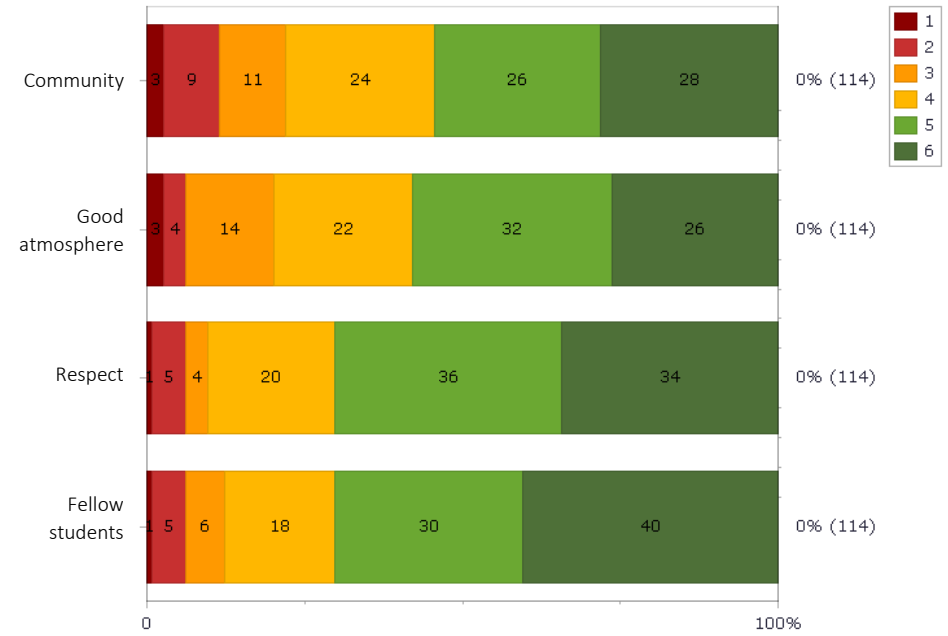
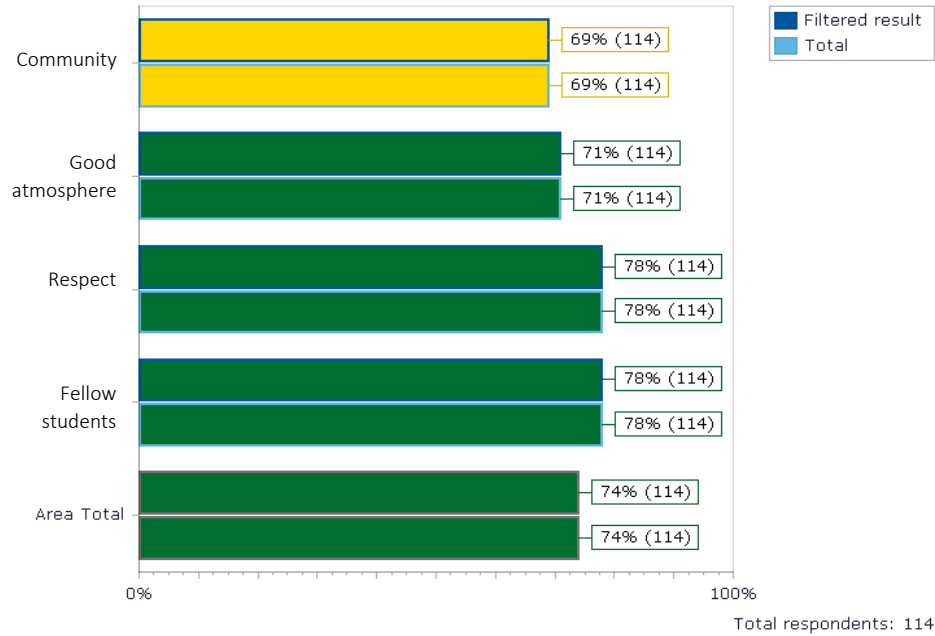
	2020	2022	2024	
All in all access	71	67	70	▲ 3
Equipment	74	65	72	▲ 7
Information technical resources	-	48	51	▲ 3
Technical equipment practical	-	67	66	▼ -1
Technical guidance practical	-	57	60	▲ 3

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed



**Question area:
The psychosocial
study environment**

Question area: The psychosocial study environment – Atmosphere and relationships



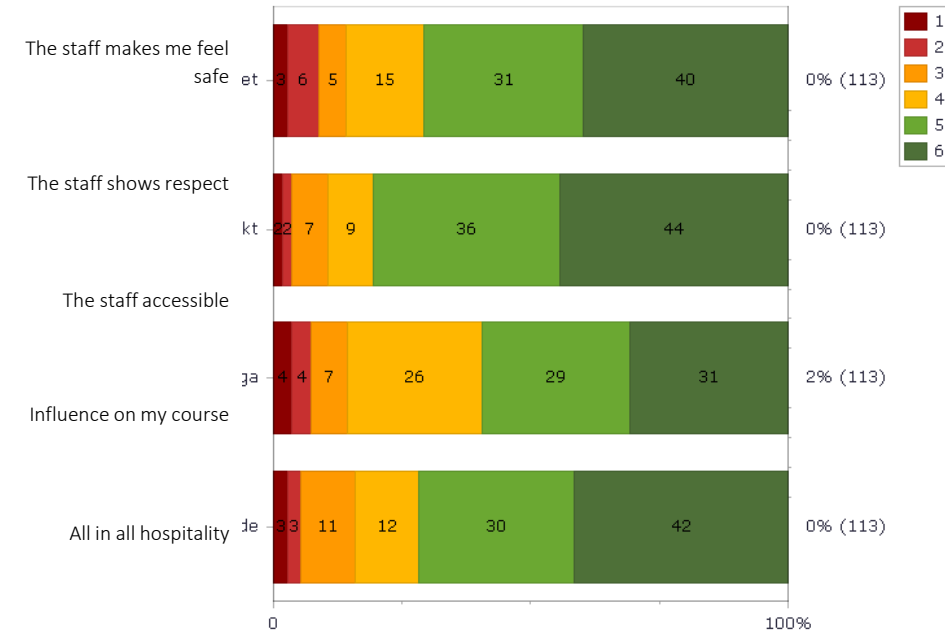
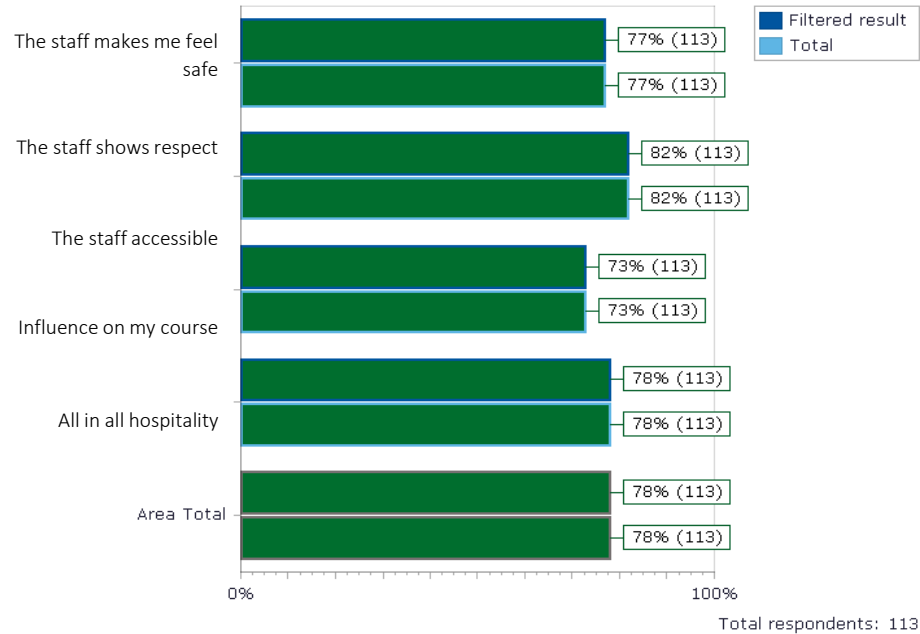
	2020	2022	2024	
Community	76	68	69	▲ 1
Good atmosphere	73	68	71	▲ 3
Respect	82	75	78	▲ 3
Fellow students	81	78	78	0
Area Total	78	72	74	▲ 2

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Full question

Community	<i>The relations between students on my course are characterised by a sense of community</i>
Good atmosphere	<i>There is a good atmosphere on my education</i>
Respect	<i>The relations between students on my education are characterised by respect</i>
Fellow students	<i>I am able to work with fellow students when necessary</i>

Question area: The psychosocial study environment – Treatment



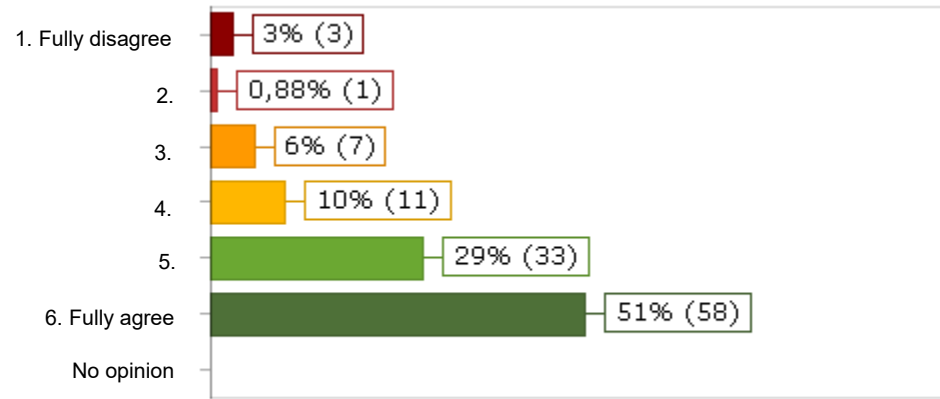
Full question	
The staff makes me feel safe	<i>The staff have the ability to make me feel safe and assured on my education</i>
The staff shows respect	<i>The staff treat me respectfully</i>
The staff accessible	<i>The teachers are accessible</i>
Influence on my course	<i>I am able to have an influence on my course</i>
All in all hospitality	<i>On the whole, I am happy with how I am treated at SKH</i>

	2020	2022	2024	
The staff makes me feel safe	75	77	77	0
The staff shows respect	80	80	82	▲ 2
The staff accessible	71	72	73	▲ 1
Influence on my course	63	60	-	-
All in all hospitality	73	74	78	▲ 4
Area total	72	73	78	▲ 5

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

I feel safe in SKH's premises and surroundings.

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

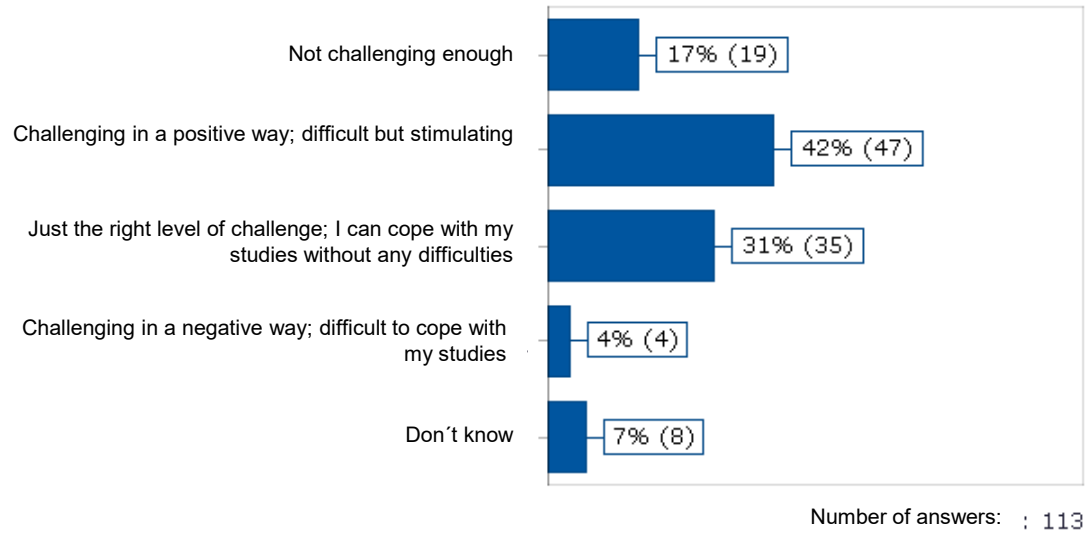


Number of answers: 113

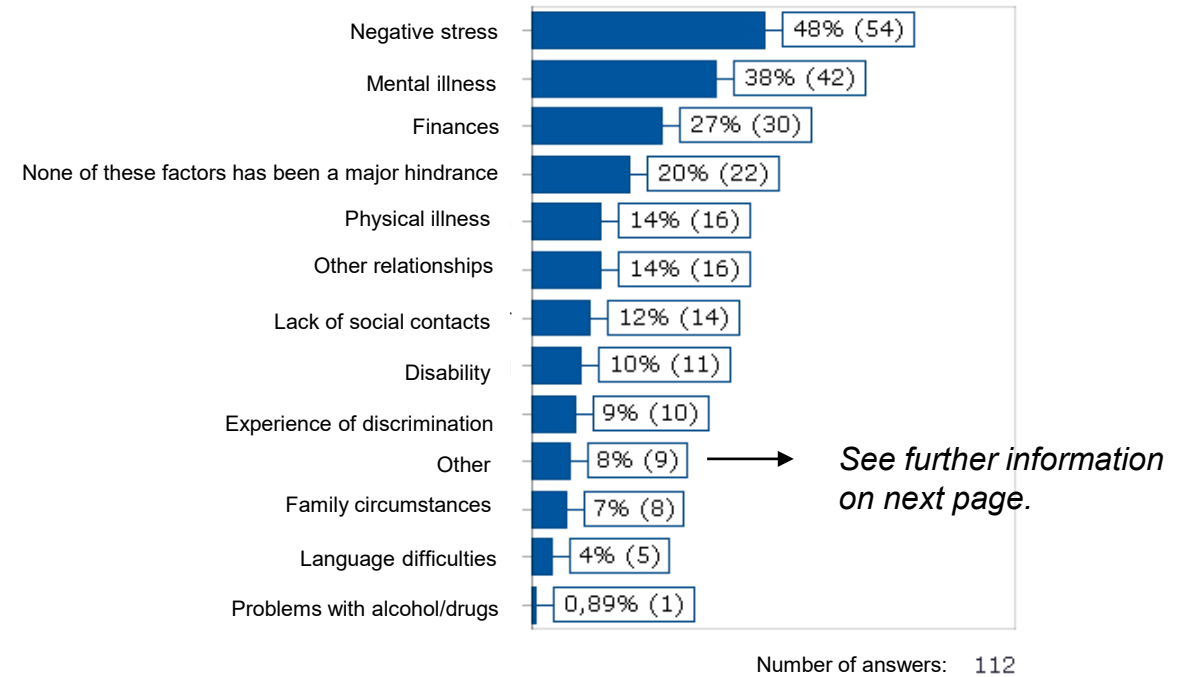


Performance requirements

How do you feel about the performance requirements for your studies?

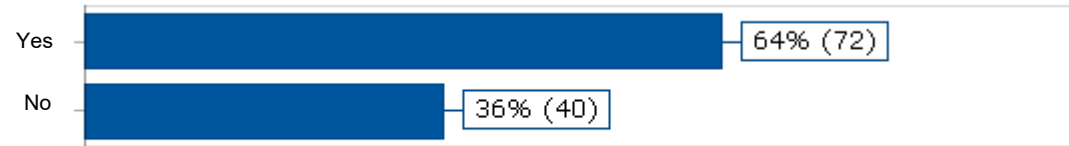


Have you ever found any of the following to be a hindrance to you succeeding in your studies at SKH?
(Select all that apply)



Who/where to turn to?

I know who/where to turn to if I'm not satisfied with how I'm being treated on my education.

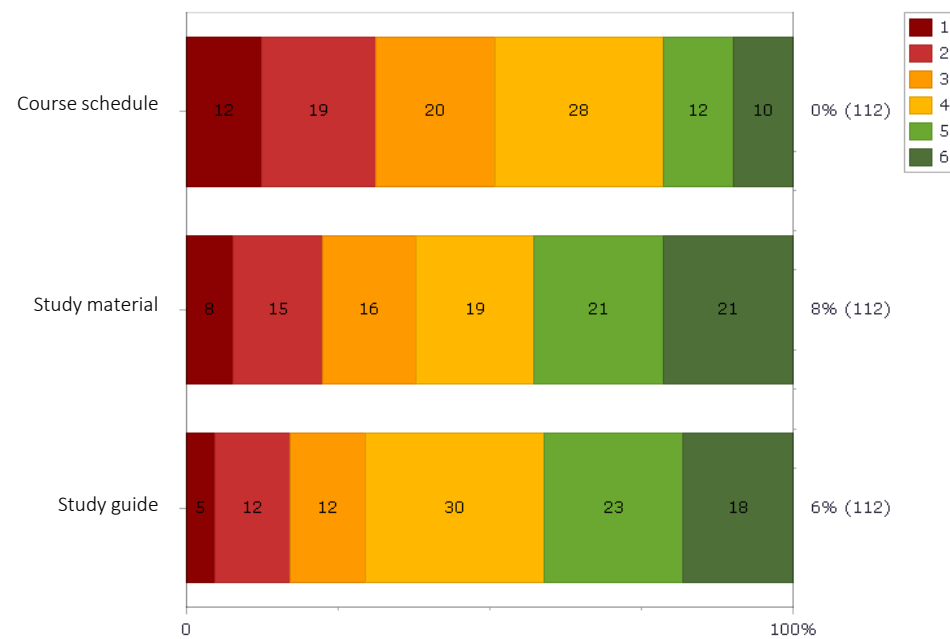
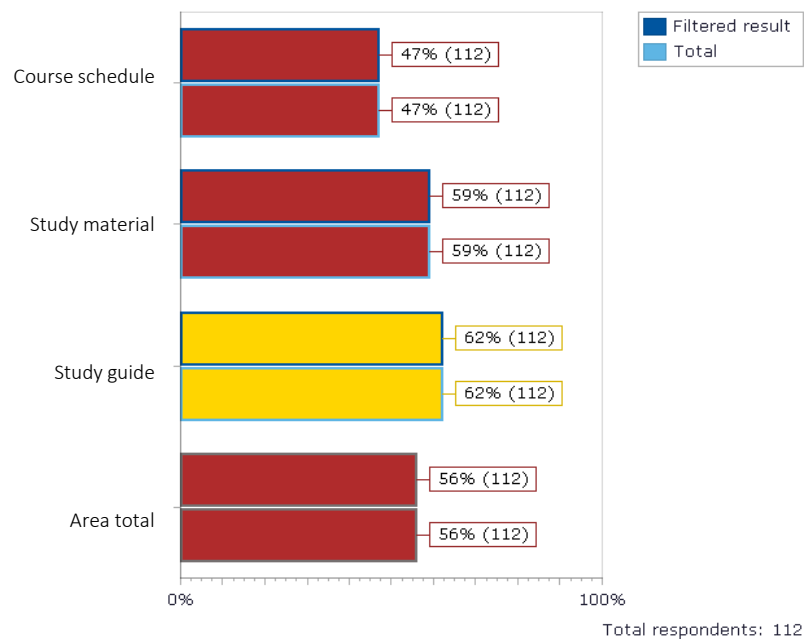


Number of answers: 112



Question area: Foresight

Question area: Foresight



	2020	2022	2024	
Course schedule	44	53	47	▼ -6
Study material	52	60	59	▼ -1
Study guide	-	-	62	-
Area total	48	56	56	0

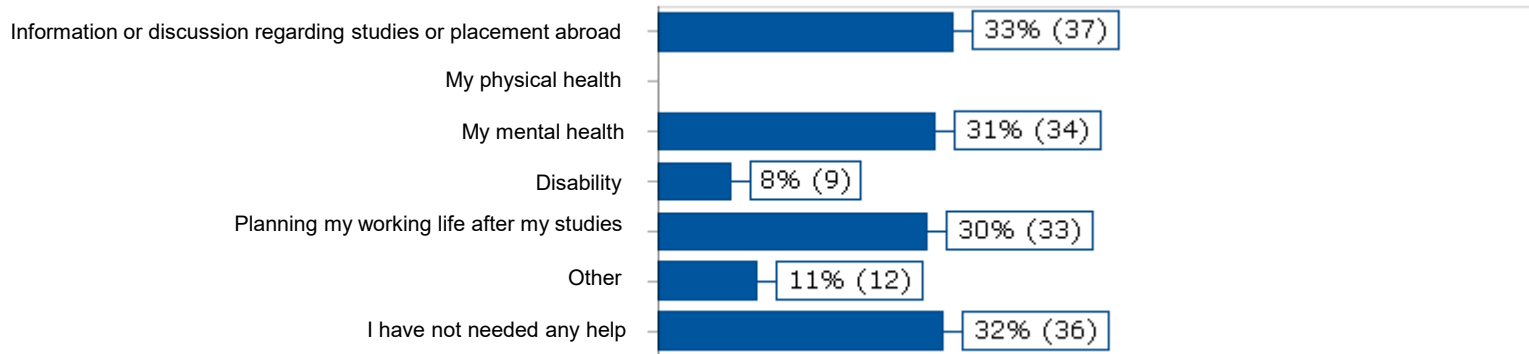
- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Full question

Course schedule	<i>SKH shows adequate advance planning with regard to course schedule</i>
Study material	<i>SKH shows adequate advance planning with regard to study material</i>
Study guide	<i>SKH shows adequate advance planning with regard to study guide (or similar)</i>

Help/Service

I've needed help with the following:
(Select all that apply)

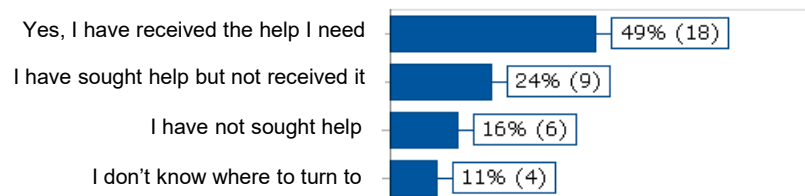


Number of answers: 111

→ See further on next page

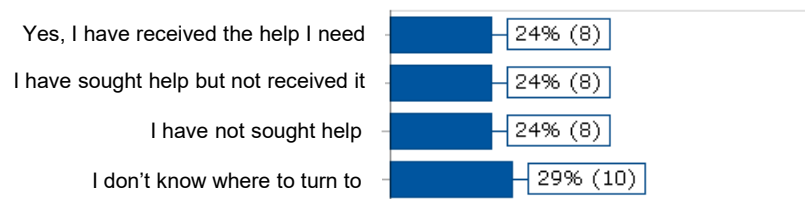
Help/Service

Help studies or placement abroad



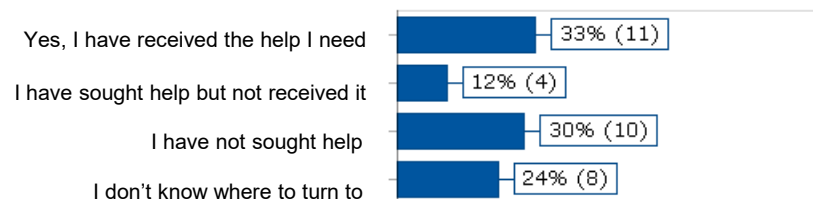
Number of answers: : 37

Help mental health



Number of answers: : 34

Help worklife



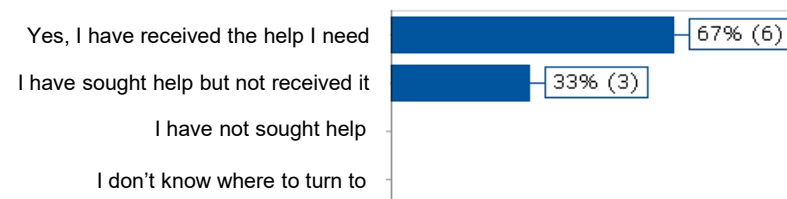
Number of answers: 33

Help physical health



No data available

Help disability

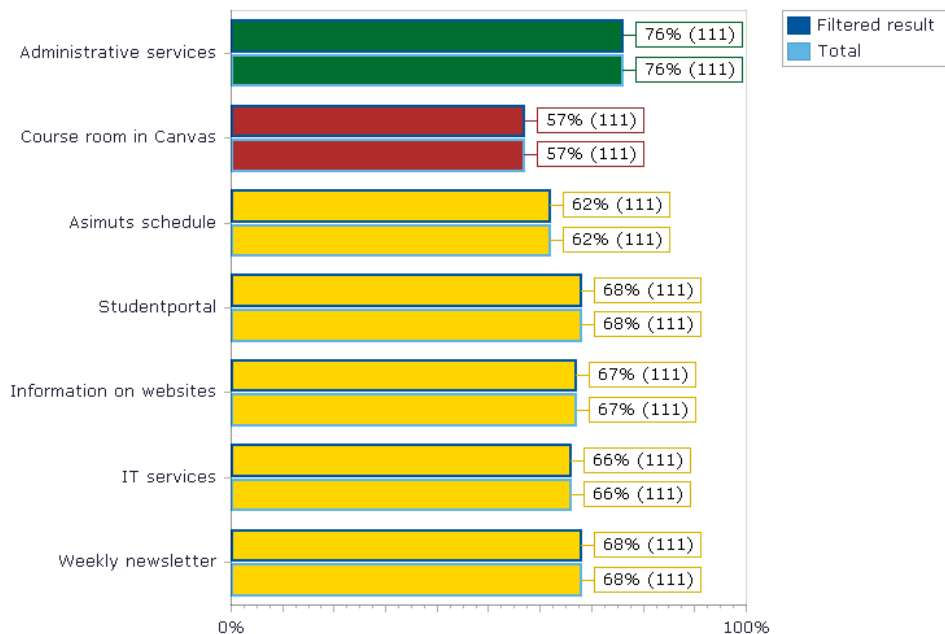


Number of answers: : 9



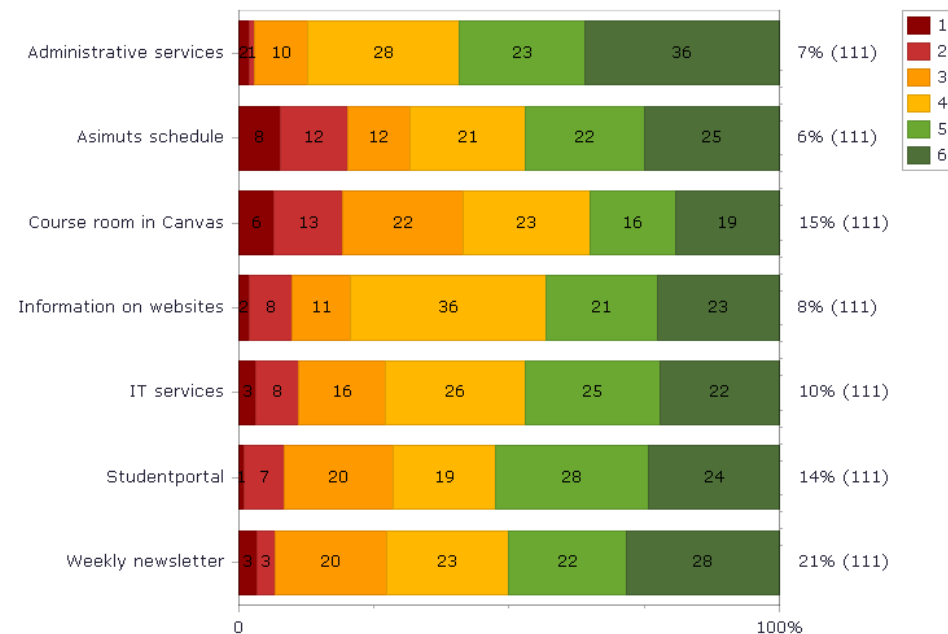
Question areae: SKH's service

Question area: Service



I'm satisfied with...

Administrative services	<i>administrative support (registration, certificate, etc.)</i>
Course room in Canvas	<i>my digital course room in Canvas</i>
Asmiuts schedule	<i>access to my schedule in Asimut</i>
Studentportal	<i>SKH's student portal (intranet)</i>
Information on websites	<i>information on websites and the external website Uniarts.se</i>
IT services	<i>SKH's IT support (e-mail, computer labs, software, printers, etc.)</i>
Weekly newsletter	<i>to get information through weekly newsletters</i>



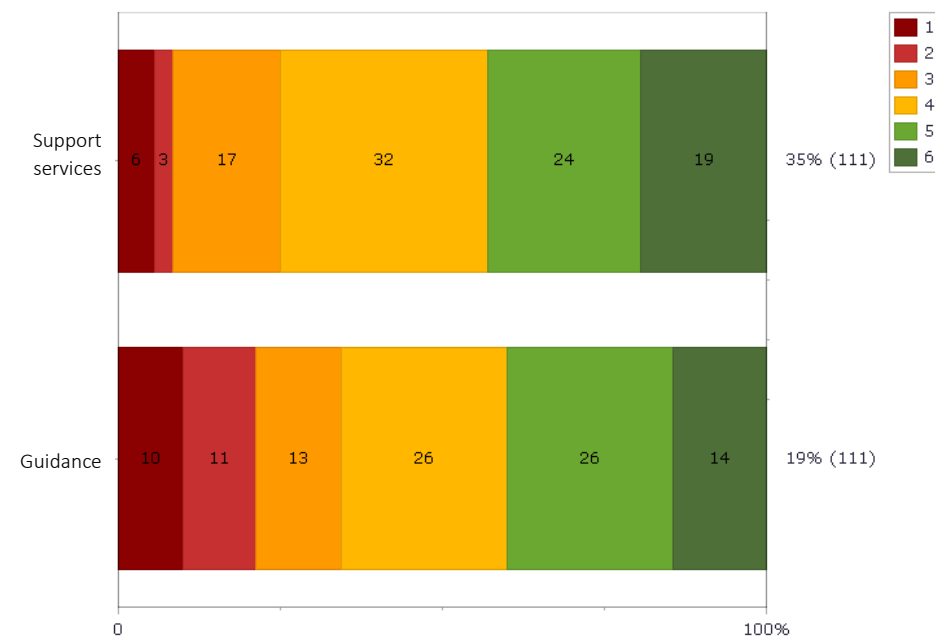
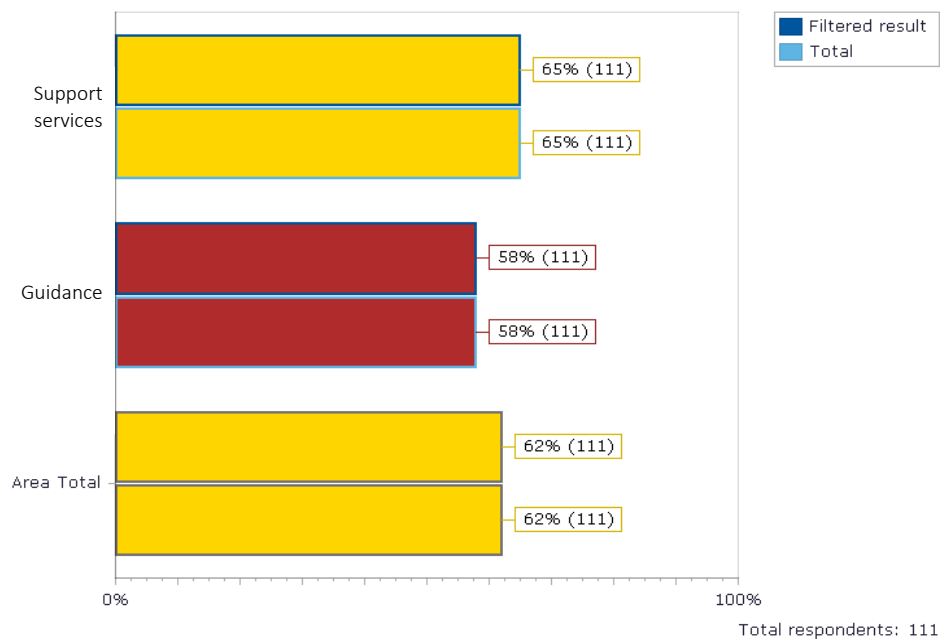
	2020	2022	2024	
Administrative services	70	71	76	▲ 5
Asimuts schedule	-	60	62	▲ 2
Course room in Canvas	-	49	57	▲ 8
Information on websites	54	58	67	▲ 9
IT services	67	63	66	▲ 3
Studentportal	-	64	68	▲ 4
Weekly newsletter	-	72	68	▼ -4

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed



Question area: SKH's support services

Question area: Support services



	2020	2022	2024	
Support services	61	60	65	▲ 5
Guidance	54	54	58	▲ 4
Area total	57	57	62	▲ 5

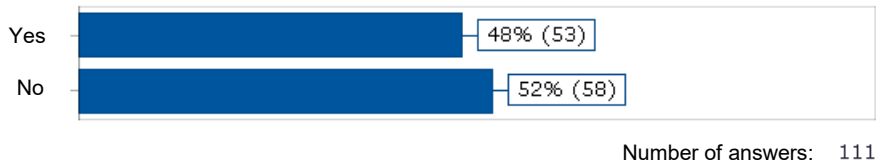
- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

On the whole, I am...

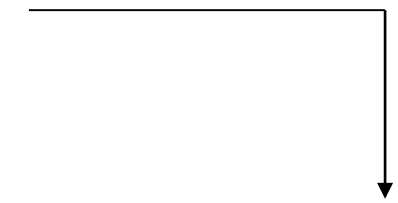
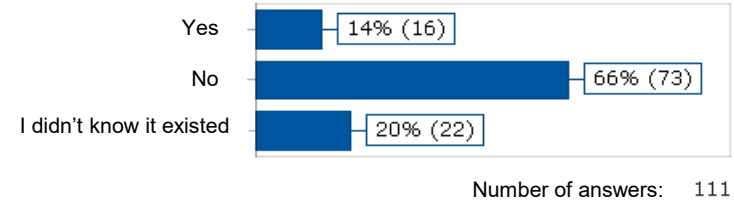
Support services	<i>satisfied with the support services offered by SKH.</i>
Guidance	<i>satisfied with the guidance I have received at SKH regarding my studies and my future working life</i>

The student health service

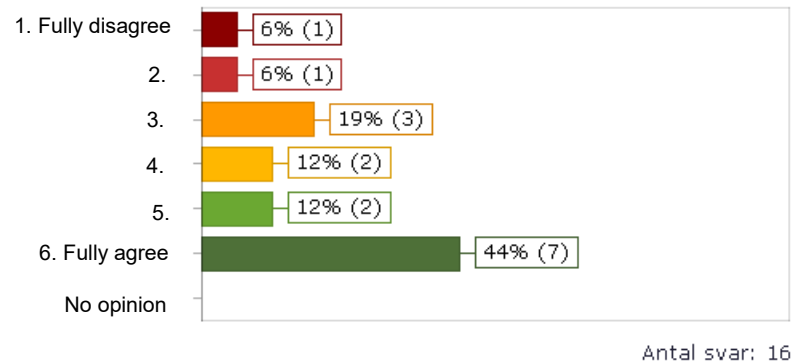
I have received relevant information about what support I can obtain from the student health services.



I've been in contact with student health services.



My contact with student health services was positive.



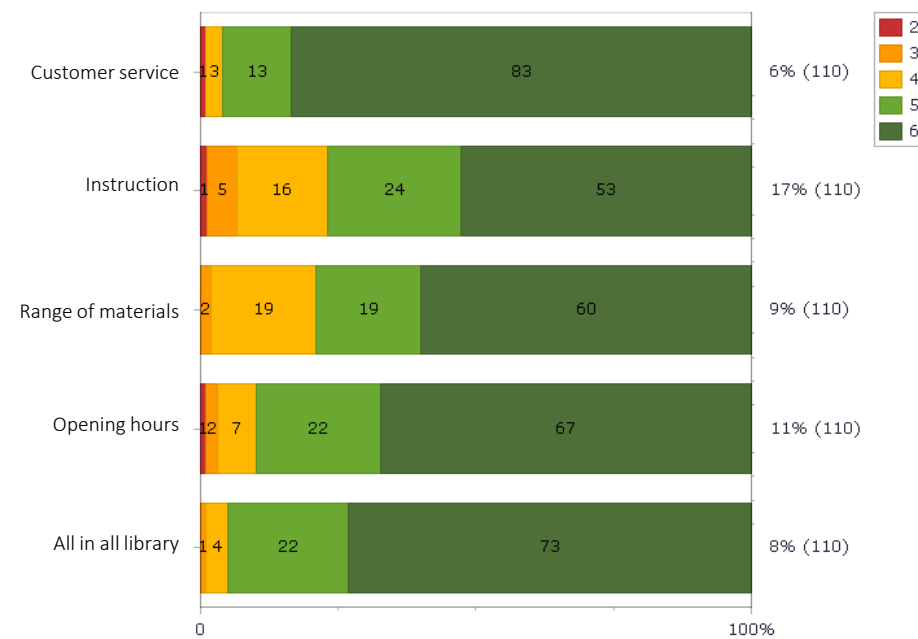
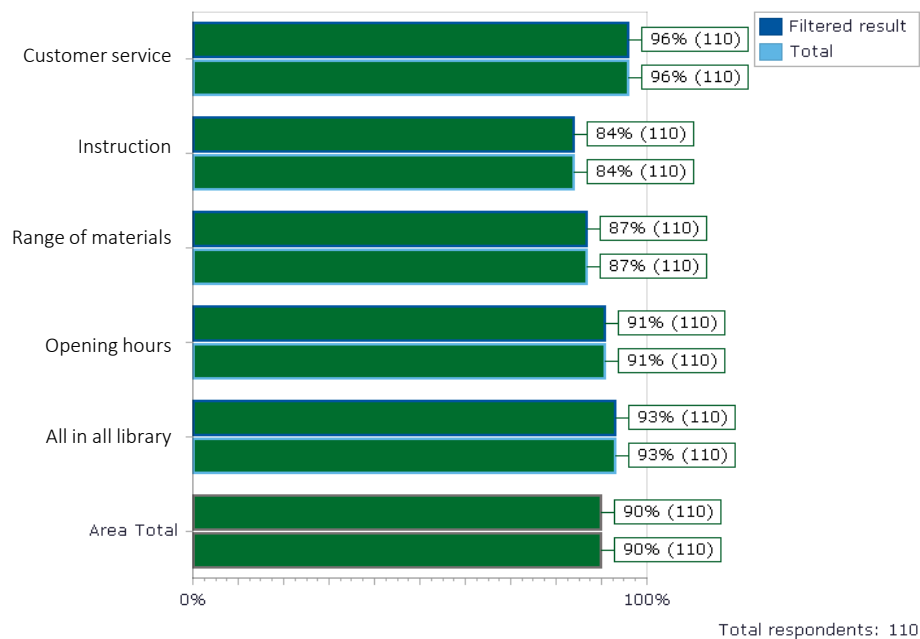
- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed





Question area: Library

Question area: Library



I feel that SKH's library provides good...

Customer service	<i>customer service</i>
Instruction	<i>instruction in how to search for information</i>
Range of materials	<i>range of books, journals, e-resources and other teaching materials</i>
Opening hours	<i>opening hours</i>
All in all library	<i>On the whole, I am satisfied with the SKH library.</i>

	2020	2022	2024	
Customer service	92	91	96	▲ 5
Instruction	76	77	84	▲ 7
Range of materials	83	83	87	▲ 4
Opening hours	87	89	91	▲ 2
All in all library	86	88	93	▲ 5
Area total	85	86	90	▲ 4

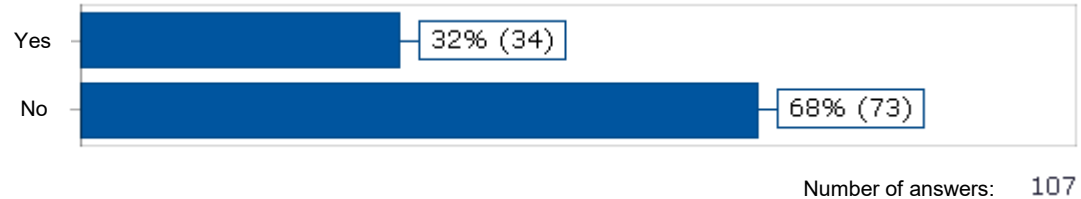
- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed



Question area: The external education

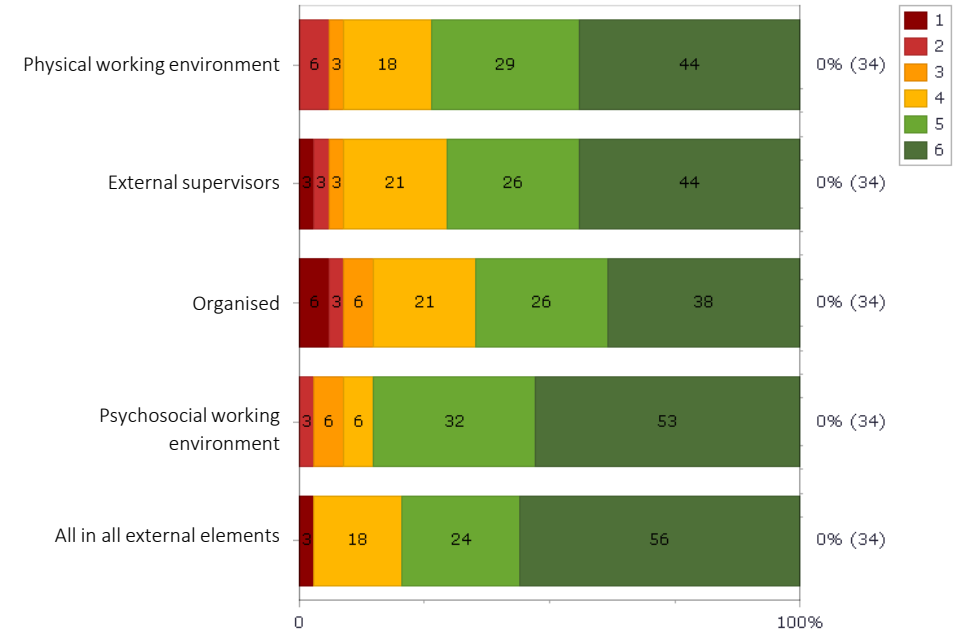
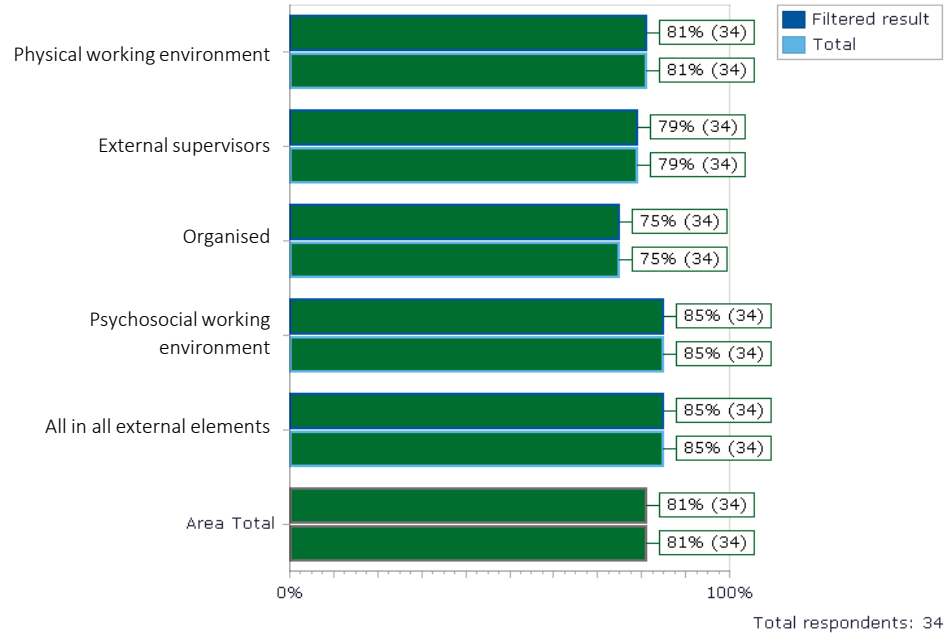
Question area: The external education

I have done an internship, practical placement, degree project/thesis or other educational activity outside the university.



→ *See further information on next page*

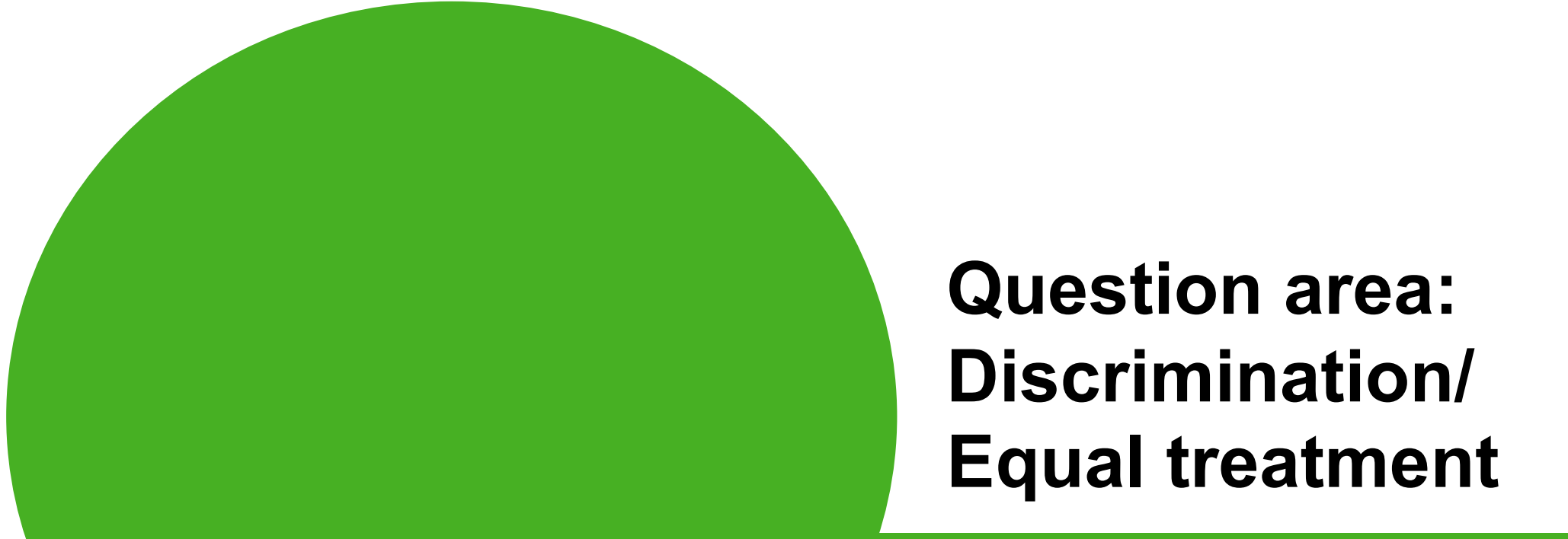
Question area: The external education



Full question	Question text
Physical working environment	<i>The physical working environment for the externally based elements was good</i>
External supervisors	<i>I have received good support from external supervisors</i>
Organised	<i>Externally based elements of my education are well organised</i>
Psychosocial working environment	<i>The psychosocial working environment was good, such as how the staff treated me and the atmosphere at the workplace</i>
All in all external elements	<i>On the whole, I am satisfied with the external elements of my education</i>

	2020	2022	2024	
Physical working environment	78	82	81	▼ -1
External supervisors	75	86	79	▼ -7
Organised	69	73	75	▲ 2
Psychosocial working environment	79	82	85	▲ 3
All in all external elements	79	83	85	▲ 2
Area total	76	81	81	0

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed



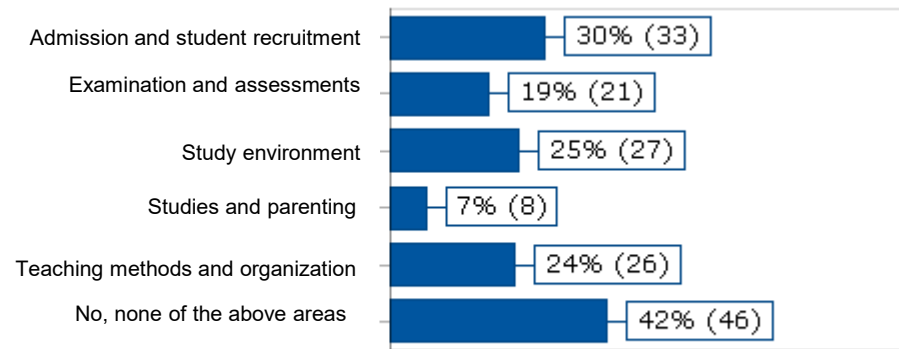
**Question area:
Discrimination/
Equal treatment**

Risks of discrimination

In order to work preventively and to counteract discrimination, SKH wants to investigate possible risks of discrimination in various areas.

Do you feel that there may be special risks of discrimination in one or more of the following areas?

(Choose a maximum of three options)

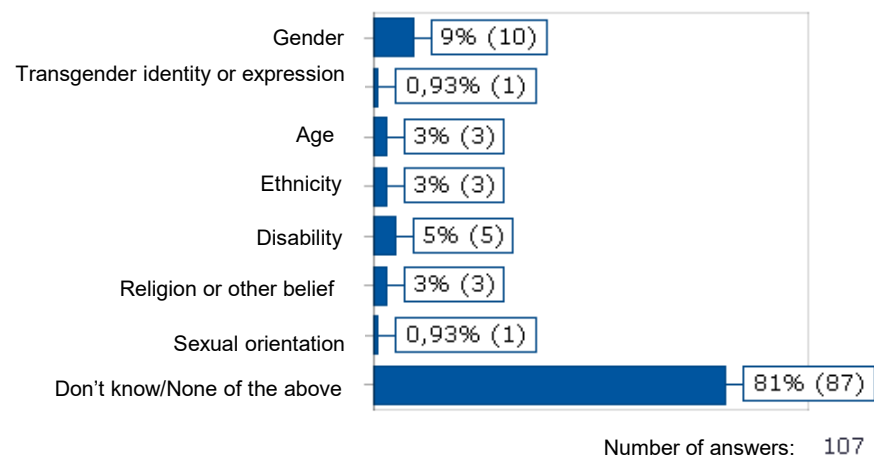


Number of answers: 109

Grounds of discrimination

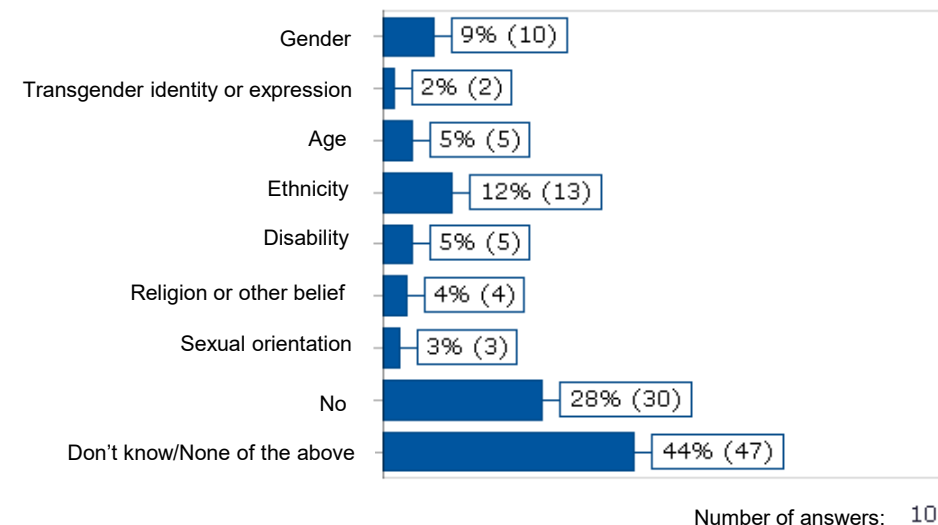
Have you during the last two years at SKH experienced discrimination, harassment or otherwise violated due to;

(Select all that apply)



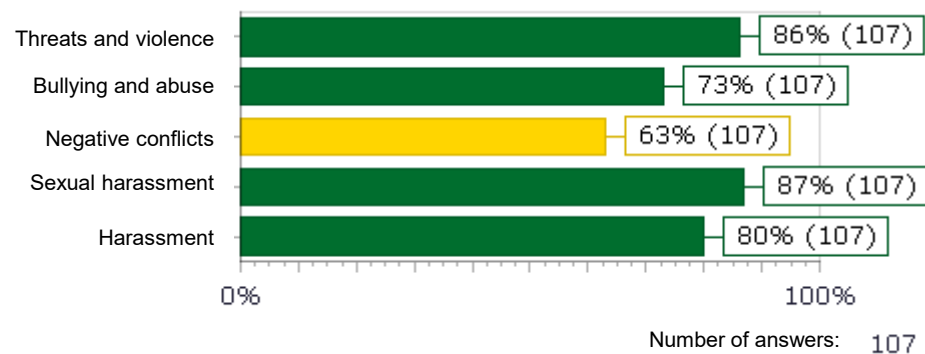
Have you during the last two years experienced that **someone else** has been discriminated against, harassed or otherwise violated due to;

(Select all that apply)



Safe and free from

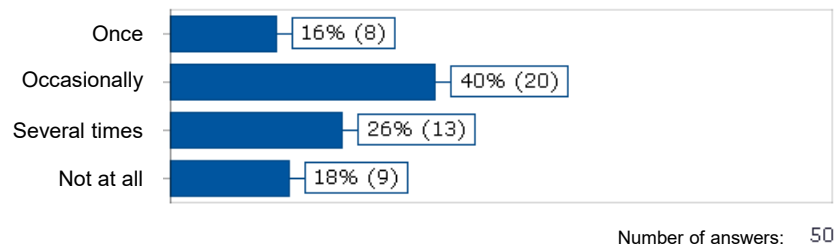
At SKH, I'm safe and free from...



	2020	2022	2024		
Threats and violence	92	87	86	▼	-1
Bullying and abuse	84	79	73	▼	-6
Negative conflicts	73	64	63	▼	-1
Sexual harassment	88	84	87	▲	3
Harassment	86	83	80	▼	-3

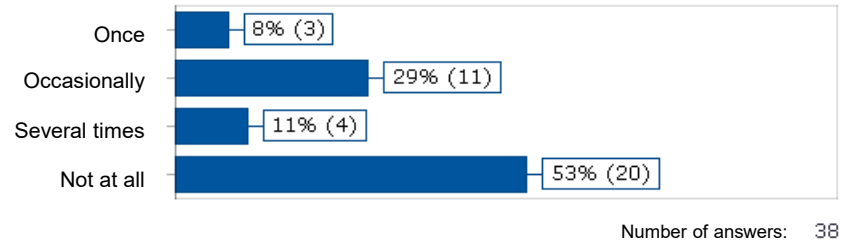
How often in the past two years have you experience...?

Negative conflicts



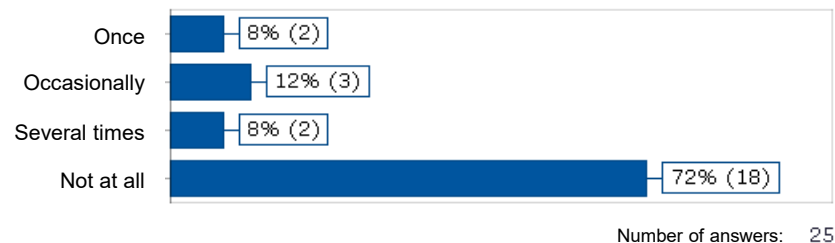
See more info on next page

Bullying and abuse



See more info on next page

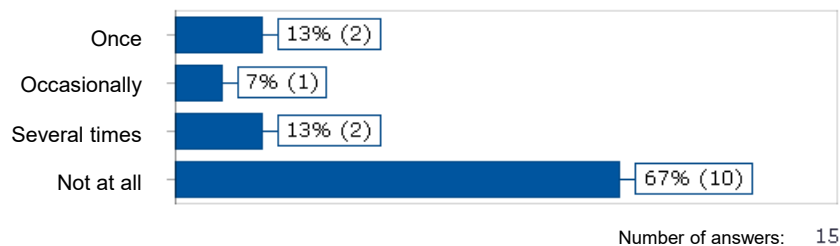
Harassment



Sexual harassment

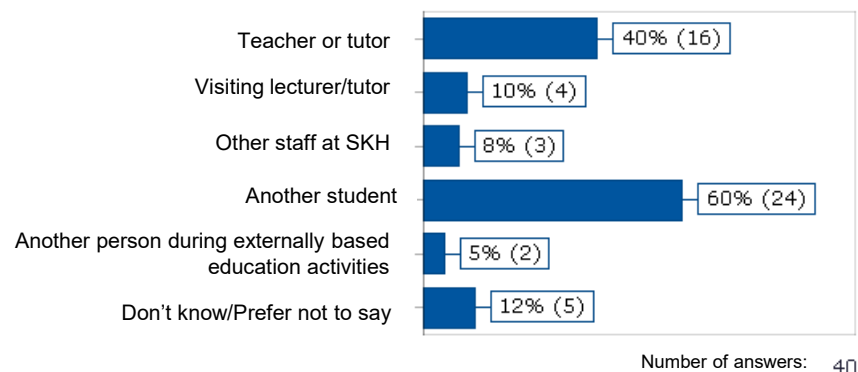


Threats and violence

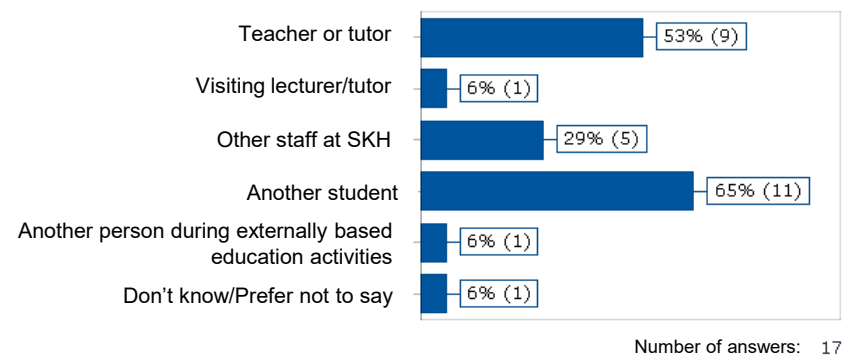


With whom have you experienced ...

Negative conflicts



Bullying and abuse



Harassment



No data available

Sexual harassment



No data available

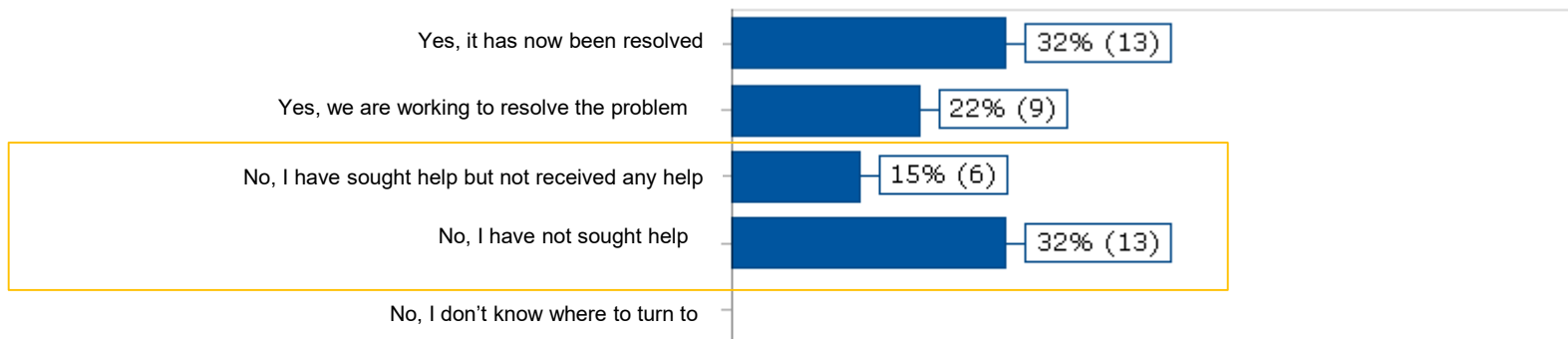
Threats and violence



No data available

Sought help

I have actively sought help and/or received help to resolve what I believe occurred...



Number of answers: 41

	2020	2022	2024		
Yes, it has now been resolved	19	35	32	▼	-3
Yes, we are working to resolve the problem	11	24	22	▼	-2
No, I have sought help but not received any help	4	13	15	▲	2
No, I have not sought help	61	22	32	▲	10
No, I don't know where to turn to	5	7	-		-

The survey was conducted by Quicksearch



Headoffice:
Quicksearch Halmstad
Gamletullsgatan 12
S-302 27 Halmstad
Phone +46 (0)35-10 03 30

Quicksearch Stockholm
Riddargatan 35
S-114 57 Stockholm

